

FIRST SET OF INFORMATION REQUESTS OF
THE DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY
TO ALL PARTICIPANTS

D.T.E. 04-116

Respondent: Amy Smith, KeySpan Energy Delivery New England

Information Request DTE-A 1-3

- Q. Please refer to the existing Service Quality Guidelines, Attachment 1, at 15-16, where the electric distribution companies are required to report outage information.
- a) Comment on whether the required outage information in the Service Quality Guidelines is adequate and correlates to the outage information that local electric distribution companies maintain and use for calculating service quality calculation, including system average interruption duration index (“SAIDI”), system average interruption duration index (“SAIFI”), customer average interruption frequency index, and momentary average interruption frequency;
 - b) If the required outage information is not considered adequate, please provide a list of additional outage information that would be necessary to correlate to the outage information used in the service quality calculation.
- A. This question does not apply to gas companies.